

# Your Comments Please...

The Weddings and Special Events Company  
1532 West Yale Avenue Orange, CA 92867  
(714) 998-2972 fax: (714) 998-9112

We at the Wedding and Event Services Company sincerely value you and your comments. We appreciate the opportunity we've had to serve you. Your friendship is the foundation of our progress and we hope that you will consider referring us to your family and friends.

Please take a moment to answer the questions below or tell us how you feel in your own words. It is our desire to continually provide the best quality service possible and maintain open, honest communication with our customers and staff.

## How Did You Hear About Our Company?

- Referral from a friend or relative
- Southern California Brides Magazine
- Southern California Brides Website
- The Knot Magazine
- The Knot Website
- Yellow Pages – which one? \_\_\_\_\_
- General Internet search – what keywords? \_\_\_\_\_
- Other \_\_\_\_\_

## How Would You Rate Your Overall Satisfaction with Your Event?

	Excellent	Very Good	Good	Fair	Poor
1. Everything You Dreamed It Would Be	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. The Ceremony	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. The Reception	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. The Decorations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. The Food	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. Other Details	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Comments: \_\_\_\_\_

## How Would You Rate Our Company's Service Overall?

- Excellent       Very Good       Good       Fair       Poor

Comments: \_\_\_\_\_

## How Would You Rate the Planning Center Consultants?

	Excellent	Very Good	Good	Fair	Poor
1. Friendliness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. Helpfulness and Thoughtfulness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Completeness of Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. Help With Arranging Your Details	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. Familiarity with Products and Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Comments: \_\_\_\_\_

(Over)

**Did You Find Our Idea Book, Suggestions, Open Houses and Information Helpful?**

Excellent       Very Good       Good       Fair       Poor

Comments: \_\_\_\_\_

**How Would You Rate Our Service Staff at the Event?**

	Excellent	Very Good	Good	Fair	Poor
1. Helpfulness and Ease to Work With	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. Courteousness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Skill and Experience	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. Punctuality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. The Ceremony Director	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. The Reception Director	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Comments: \_\_\_\_\_

**Would You Refer Us to Family and Friends?**

Definitely       Maybe       No

Comments: \_\_\_\_\_

**May We Share Your Comments with Others?**

Yes       No – why not? \_\_\_\_\_

**What Did You Like Best About Us and Our Services?**

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**What Do You Feel We Could Improve On in the Future? Do You Have Any Suggestions?**

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Name: \_\_\_\_\_ Event Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Home Phone: (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_ Cell/Work Phone: (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_ ext. \_\_\_\_\_

Bride's E-Mail Address: \_\_\_\_\_ Groom's E-Mail Address: \_\_\_\_\_

**Thank You for Your Comments!**